

## WORKSHOP OUTLINE

- Communicate effectively as a leader.
- Manage team effectiveness and performance.
- Build and maintain relationships.
- Implement customer service strategies.
- Manage operational plans.
- Manage budgets and financial plans.

Receive free online access to these set of core units post workshop. Complete in your own time over the course of 6 months to receive a statement of attainment.

## LEADERSHIP SKILLSET



BSBLDR411 Demonstrate leadership in the workplace



BSBOPS402 Coordinate business operational plans



BSBXTW401 Lead and facilitate a team

## **PATHWAY TO**

BSB40520 Certificate IV in Leadership and Management



BSBLDR413 Lead effective workplace relationships



BSBXCM401 Apply communication strategies in the workplace

**REGISTER YOUR INTEREST** 

One day interactive Leadership & Business workshop run by Tradies, for Tradies!

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